NHIS Center for Foreign Residents Guide

Scope of business (visitation base)

- Even the business out of the table below, a competent branch office shall handle.
- Regarding other service via phone, fax, etc., not visitation, a competent branch office shall handle.
  - ※ Customer center: shall be limited by the business scope(list) of the center(transfer of control), qualification, and imposition task (call transfer service)

Classification	Name of business	Center	Branch office
Qualification	Acquisition, disqualification, and excluded insurance status of a locally insured person	○	×
	Acquisition, disqualification, and excluded insurance status of a dependent	○	×
	Voluntarily continuous insured person	○	×
	Changing stated matter such as unifying local households, address, etc.	○	×
	Issuing Health insurance card	○	○
Imposition	Prompt insurance premium calculation service for foreigners	○	×
	Adjusting local insurance premium	○	×
Collection	Receiving insurance premium	○	○
	Doing automatic withdrawal for local insurance premium and electronic notice	○	○
	Refunding local insurance premium	○	○
	Issuing bills on demand and transmitting local virtual account	○	○
Insurance payment	Receiving other amount of collection	○	○
	Receiving application of self-funded refund	△	○
	Receiving refund application for excessive self-funded amount for medical expenses	△	○
Health care	Issuing medical exam. sheet of general, cancer, and infants	○	○
	Additional registering for unexamined or new person to examination of previous year	○	○
Various certificates	Written confirmation of qualification acquisition and disqualification	○	○
	Statement of insurance premium calculation	○	○
	Payment confirmation of insurance premium	○	○
Counsel	National health insurance system for foreign residents in general	○	○

※ '△'… (Center) Receiving applications and transmitting to a branch office.
(in a branch office) post management such ascomputer registration and payment, etc

Introducing NHIS Center for Foreign Residents

To provide health insurance service for foreign residents promptly and professionally, National Health Insurance Service is running NHIS centers for Foreign Residents.

Who: foreigners and Korean nationals abroad residing in **Seoul**

Business: **services relating qualification and imposition** of a locally insured person and a dependent of workplace **via visit**

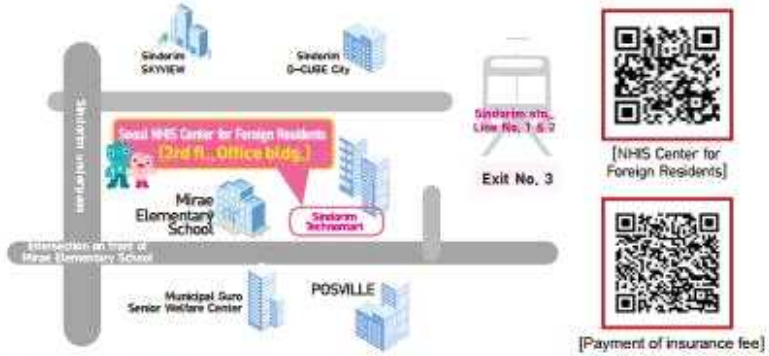
Location: **3rd fl., Office-bldg.** (not Arcade bldg.), 97, Saemal-ro, Guro-gu, Seoul

Directions

By subway Exit No. 3, Sindorim stn, Line No.1 & 2
- Connected to 1st basement level, Sindorim Technomart (**Office bldg.** direction, not Arcade bldg.)

By bus Get off a bus at Sindorim stn.
- Bus No. 5619, 6411, 6511, 6611, & from Yeongdeungpo(01, 08, 09, 12, 13)

By vehicle Underground parking lot
- Free parking within **30 mins.**(3hrs. extension is available upon confirmation at a desk on 1st fl.)



☎ 033-811-2000 Multi language service available: English, Chinese, Vietnamese, and Uzbek

☎ 1577-1000 Press 6 for foreign language service after calling the number

※ Working hours 09:00 ~ 18:00, weekdays

h-well National Health Insurance Service Seoul-Kangwon Regional Headquarters

Information on health insurance joining for foreigners and Korean nationals abroad staying in Korea more than 6 months

After 6 months from the date of your 1st entry into Korea, you justly will be joined the health insurance.

- In a case of exceeding 30 days out of Korea due to two or more departures in 6 months, it reckons from every 1st day of each month again for reckoning.
- In a case of staying out of Korea for more than 1 month at a time, reentry date shall be regarded as 1st entry date for reckoning.

※ Permanent residency(F-5), Non-professional Employment(E-9), Marriage migrant(F-6), Full-time degree/Exchange program(D-2, D-4-3) ··· Alien Registration date(the initial), Date of entry
※ Newborn babies born in Korea ··· DOB(Father or mother = insurance policy holders)

Households consisting foreigners or Korean nationals abroad only can be unified also.

- Spouses and children under the age of 19 of the householder with same domicile or residence. (including children of spouses)

Certification standard of documents to confirm family relations abroad

- Documents confirmed by Ministry of Foreign Affairs (or Apostille) from issuing countries (including Korean translation)
- Documents(including notarized translation) from diplomatic offices abroad in Korea, Birth certificate(Birth in Korea)

Terms of documents validity

- Documents from the land of citizenship ··· 9 months of validity from the issuing date or confirming date of documents (3 months validity for domestic documents)

Insurance premium shall be calculated same as Koreans; average insurance premium shall be charged when if below the average.

- As of November of previous year, average premium of entire insurance policy holders shall be applied from January to December year.

※ A recognized refugee(F-2-4) and his/her family(F-1-16), One-person household under the age of 19 ··· More than minimum premium shall be charged
※ Permanent residency(F-5), Marriage migrant(F-6) ··· Insurance premium shall be assessed and notified on the basis as Koreans

- Insurance premium reduction

Students(D-2), General trainee(D-4), Korean students abroad(C-9), Overseas Korean students(C-10)			50%
Religion(D-6), Miscellaneous(G-1) ···Humanitarian status(G-1-6) &his/herfamily(G-1-12)			30%
Residing in an island & remote area	50%	Residing in an agricultural and fishing village area	22%

※ When a household unit income(below 3,600,000 KRW) and property prerequisite(below 135,000,000 KRW) met simultaneously, a reduction rate will be up to 50% (Excluding students, etc.)

Prepaid insurance premium shall be paid by 25th of each month.

- NHIS Centers for Foreign Residents accept credit cards only through kiosks. ('24.2~)

※ Self-funded card fees ··· 0.8% for credit cards & 0.5% for check cards

- Full payment by automatic withdrawal, 200 KRW shall be deducted: 200 KRW deduction on receiving email bill
- Virtual account payment available via telephone service(☎1577-1000) without bills.

The Health Insurance benefits

National Health Insurance Service benefits are same as Koreans.

- National Health Insurance Service pays approx. 40~70% of outpatient medical costs and approx. 80% of inpatient medical expenses.
- The Corporation pays 95% of medical expenses to cancer, cerebrovascular disease, and heart disease and 90% of medical expense to rare diseases and serious incurable diseases.
- Medical examination: general medical exam., infant medical exam., cervical cancer exam., colon cancer exam. ··· No copay.

※ Stomach cancer, liver cancer, breast cancer, and lung cancer ··· the Corporation pays 90% (National cancer screening subjects are free of charge)

How to use a hospital or clinic (outpatient)

Acceptance	Medical exam. by doctor	Payment	Visit a pharmacy & payment
·Presenting CAR		·Receiving a Rx	·Submitting the Rx

Process of a medical exam.

Check whether you are a subject to the exam.	Reservation & visiting	Exam. Result notification
·Confirmation letter from the Corporation ·Phone confirmation (☎1577-1000)	·Available at nationwide exam. agencies ·Presenting CAR(Certificate of Alien Registration)	· Send results by a mail

Notice

In cases of staying period ended or staying out of Korea more than 1 month, it shall be disqualified.

- However, if a person, eligible to stay, who has lost one's insurance qualification due to departure reenters in Korea within 6 months and pays the insurance premium calculated as one-person household during the departure, including the following month's premium qualification may be given again from the reentry date.

Various disadvantages shall be given against insurance premium defaults as below.

- Up to 5% of arrears shall be added until full payment.
- Income, Properties, and deposits,etc.may be seized on nonpayment.
- From the 1st day of the following month, **insurance benefits shall be limited** until full payment.

※ On a medical treatment, insurance benefits shall be limited: refund on a medical exam. shall not be made during terms of arrearage.

- By sharing arrears information with Ministry of Justice, stay permission etc. of foreigners in arrears may be limited.

Please bring your ID card (foreigner registration card,etc.) for accurate consultation.

※If you don't have an ID card, you can't be consulted as your identity connot be verified.